# Recruitment and Retention Strategies

For RCT's Involving Behavioral Interventions

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#### Preventive Medicine at RUSH

- MRFIT
- TOHP
- Women's Health Initiative (WHI)
- African American Study of Kidney Disease & Hypertensive (ASSK)
- Antihypertensive & Lipid Lowering to Prevent Heart Attack Trial (ALLHAT)
- Enhancing Recovery In Coronary Heart Disease (ENRICHD)
- Study of Women's Health Across the Nation (SWAN)
- Heart Failure Adherence and Retention Trial (HART)

.....drum roll please

#10. Develop a recruitment plan

#### **Accessibility and Interest of Heart Failure Patients**

Accessibility and interest of heart failure patients (NYHA Functional Class II or III)

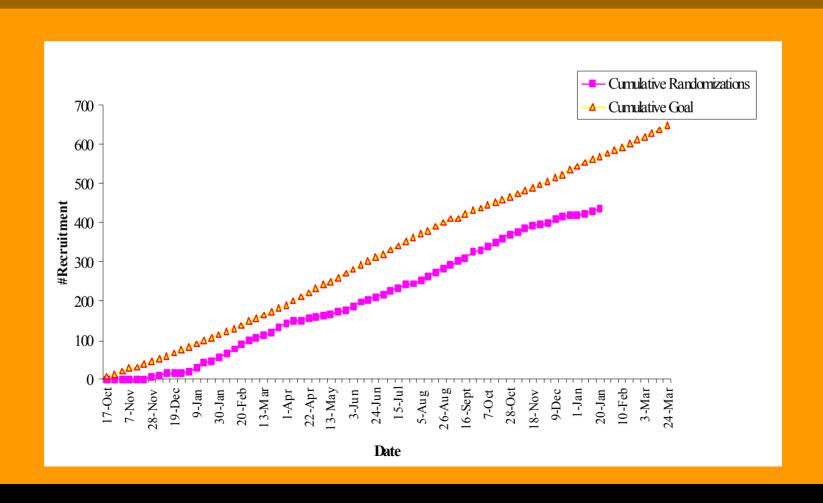
Recruiting Hospital	Accessible	Women	Minority	N Sampled	"Interested"	"Very Interested"
WEST CLUSTER						
Rush-Presbyterian-St. Luke's	1500	45%	70%	48	46 (95.8%)	18 (37.5%)
University of Illinois, Chicago	180	54%	75%	13	12 (92.3%)	11 (84.6%)
Cook County	440	45%	98%	20	18 (90.0%)	16 (80.0%)
NORTH CLUSTER						
Rush North Shore	2048	30%	6%	12	7 (58.3%)	5 (41.7%)
Lutheran General	1238	44%	15%	23	22 (95.7%)	7 (30.4%)
Evanston	560	45%	7%	25	18 (72.0%)	9 (36.0%)
SOUTH CLUSTER						
Christ	860	44%	21%	47	39 (83.0%)	28 (57.4%)
TOTAL	6626	40.2%	32.3%	188	162 (86.2%)	93 (50.0%)

**#9.** Choose recruiters carefully

#8. Match recruiters to subjects

**#7. Develop a tracking system** and monitor carefully

# Recruitment per week versus goal



#### HART Weekly VS Cumulative Randomizations

Table 1. HART Weekly Vs Cumulative Randomizations

GroupDate	Randomized Participant / Week	C um ulative R andom izations	% Goal	C um ulative Goal
4 - N o v	8	3 7 8	8 0 %	4 7 4
11-Nov	8	3 8 6	8 0 %	4 8 2
18-Nov	7	3 9 3	8 0 %	4 9 0
2 5 - N o v	3	3 9 6	8 0 %	4 9 8
2 - D e c	2	3 9 8	7 9 %	5 0 6
9 - D e c	1.1	4 0 9	8 0 %	5 1 4
16-Dec	7	4 1 6	8 0 %	5 2 2
23-Dec	2	4 1 8	7 8 %	5 3 7
1 - J a n	0	4 1 8	7 7 %	5 4 5
6 - J a n	6	4 2 4	7 7 %	5 5 3
1 3 - J a n	6	4 3 0	7 7 %	5 6 1
2 0 - J a n	4	4 3 4	7 6 %	5 6 9
2 7 - J a n				5 7 7
3 - F e b	tor Cool (NIII Ouete) - 92	2001 446 0		5 8 5

2001 4th Quarter Goal (NIH Quota) = 83

 $2001 \ 4 \ th \ O \ uarter \ R \ and omizations = 16$ 

 $2002 \ 1 st \ O \ uarter \ Goal (NIH \ O \ uota) = 98$ 

2002 1st Quarter Random izations = 118

2002 2nd Quarter Goal (NIH Quota) = 130

2002 2nd Ouarter Random izations = 77

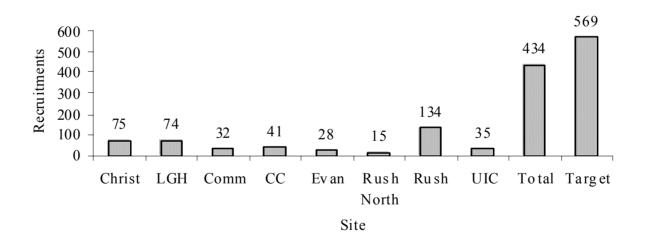
 $2002 \ 3rd \ Quarter \ Goal (NIH \ Quota) = 120$ 

2002 3rd Ouarter Random izations = 113

 $2002 \ 3rd \ Quarter \ Goal \ (NIH \ Quota) = 106$ 

2002 4th Quarter Randomizations = 94

#### Site Recruitment



# Patients Enrolled Each Calendar Week of Recruitment by Clinical Center

Clinical Center	Total	Last 4 Week Average	Last 8 Week Average
Advocate Christ Hospital	75	0.3	0.8
Advocate Lutheran Hospital	74	2.8	2.1
Community	32	0.0	0.5
Cook County Hospital	41	0.0	0.0
Evanston Hospital	28	0.3	0.1
Rush North Shore Medical Center	15	0.8	0.6
Rush-Presbyterian-St. Luke's Medical Center	134	0.5	1.0
University of Illinois at Chicago	35	0.0	0.0
TOTAL	434	4.5	5.1

#### HART Weekly Numbers January 27, 2003

Jan. 20 – Jan. 25, 2003	# Contacts	# Pt. Contacts	# Baselines Scheduled	# Randomized	# Annual Visits	# Baselines This Week
Anna	25	15	3	3	2	1
Chad	15	5	0	0	2	0
Diane	20	15	1	0	3	1
Jill	10	7	1	1	4	1
Total	70	42	5	4	11	3

#### #6. Principal Investigator must get involved

#5. Keep relationships with recruiting collaborators healthy

#### Letter to Collaborators

FROM: Lynda Powell

SUBJ: November Recruitment Report

Attached, for your information, is the November HART recruitment report. Here are the highlights.

Table 1 and Figure 1 presents overall randomizations, compared to the NIH quotas. As of October 11, 2002, we were at 75% of the NIH quota. Recruitment is slowly improving from 73% of goal in the middle of September to 80% of goal in the middle of November. This trend is encouraging. Recruitment ends on October 1, 2003. The recruitment goal is 900 patients. We have a 100 patient shortfall.

Figure 2 and Table 2 distill these total numbers into site-specific accumulations. U of I will not be able to collaborate with us until they hire a new heart failure specialist. To meet our recruitment goals, we need a steady flow of 2 randomizations per week from each of our 6 collaborating hospitals. We need help with the recruitment effort. Please talk about HART with your staff and patients. Please feel free to call me to discuss this (312) 942-2013.

#### #4. Keep recruiting staff healthy

#3. Change unsuccessful strategies quickly!

**#2.** Identify and overcome barriers to participation

**#1. Take the time to develop**personal relationships with
 potential participants

.....drum roll please

#10. Be considerate of participants' time - keep it simple.

#9. Maintain good relationship with primary care physician

#8. Decide on the minimum data needed from reluctant participants

#7. Identify and overcome barriers to continued participation

#### #6. Keep the door open with reluctant subjects

**#5.** Avoid staff burnout

# #4. Submit a REALISTIC budget that includes a line item for retention tools

#### #3. Provide continuity over time in the staff contact

#### **#2. Choose your participants** wisely

# Assess patient intent and willingness to change:

Patient is not interested in making lifestyle changes now or in the future = 1

Patient is open to hearing about ways to make some lifestyle changes = 2

Patient is very interested in learning how to make lifestyle changes = 3

Patient has already made significant lifestyle changes and doesn't wish to make any more = 4

**Patient is not interested for other reasons = 5** 

#1. Make your participants feel special!

Recruitment and retention is all about relationships.

Develop them and maintain them.

These relationships require time, patience, and resources.

Find a balance between the demands to recruit and the need to retain.

Problems ALWAYS occur. Success is related to the speed with which they are identified and resolved.